

Setting and Managing Notifications

Overview

Notifications are a great way to let the Avanalytics system do the monitoring work for you. While reporting and manual analysis are always needed, we allow you to subscribe to a number of notification streams and we monitor events that might lead to a notification based on the criteria you set. This could be monitoring employee hours to prevent/minimize overtime or to monitor drive time actual vs estimated discrepancies or to be alerted to a new competitor price promotion and much more.

Notifications that are triggered are add to the queue, but you can also have them emailed to you when they occur to make sure you don't miss it.

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Learn About Popular Use Cases

- **Get Notified About New POS Data**
In many cases retail data arrives on irregular schedules - setting a notification can allow you to delay reporting until the new data has arrived.
- **Get Notified About Large Perpetual Count Changes**
With hundreds of on hand count changes being made throughout the days and weeks during season, usually you only want to be alerted to changes which indicate a large impact.

Related Links

[More on utilizing notifications](#)

[Insight Panel - User Notification Insights](#)

Notification Listing

Managing User Notifications

Below are the system notifications available based upon your account permissions. We've separated them into categories to assist you in finding and setting notifications relevant to your business needs. As you change settings here, you will begin to see (or stop seeing if you disable) new notifications at the top of the screen when you log in. Additionally, you can choose to view this on the road via our mobile interface and/or receive the notifications sent to you via email on a regular basis.

Category Monitoring - Item Store Distribution Expansion
Category Monitoring - Competitor Item Price Threshold Breached
Category Monitoring - New Promotion Items in Category
Category Monitoring - Price Change in Category Item Above Threshold
Category Monitoring - New Customer Review
Category Monitoring - New Competing Item Review
Category Monitoring - New Item Review Below Star Threshold
Data Flow - New POS Data is Ready
Inventory - Market Item Inventory/WOS Level Threshold(s) Breached
Inventory - Perpetual Count Adjustment
Merchandising - User Failed To Clock-Out
Merchandising - Employee Changes Daily TimeCard After Finalization
Merchandising - Employee Payroll Week Hours Above Threshold
Merchandising - Employee Travel Time Vs. Estimated Threshold Exceeded
Merchandising - Mobile User Geolocation Disabled
Merchandising - Employee Payroll Daily Hours Above Threshold
Sales - Large Sales at Individual Stores
Sales - Inventory Productivity Warning (Phantom Inventory)
Tasks - Task Notification
Tasks - Manager Messages

Setting Notifications

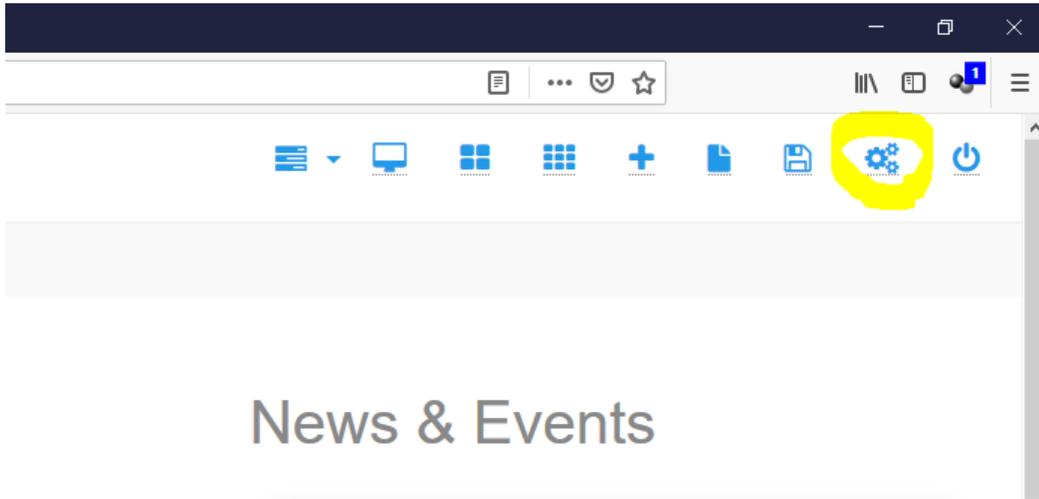
To set a notification click on the notification you want to open the accordion - you'll see two tabs, the "New Notification" and "Existing Notification" options. Every notification can have different criteria which need to be met to trigger a notification, but you can see in the example below that you can select one or more employees and an hour threshold in order to be alerted when the cumulative daily clocked-in hours exceeds a threshold. You can have multiple notifications each with different settings and managing them is done through the "Existing Notifications" tab.

The screenshot shows a web interface for configuring a notification. At the top, there is a dark blue header with the text "Merchandising - Employee Payroll Daily Hours Above Threshold". Below this, there are two tabs: "New Notification" (which is active) and "Existing Notifications". The main content area is titled "(34) Merchandising - Employee Payroll Daily Hours Above Threshold". Underneath, there is a bold description: "Description: Receive notification when a users cumulative hours exceed a set amount in a given payroll workday". Below the description is the section "Notification Configuration Parameters". This section contains several fields: "Choose A User Group" with a dropdown menu; "Select Employees (Optional)" with a list of employees (159 - MLN-Merchandiser 0 to 177 - MLN-Merchandiser 16) and a search box below it containing the text "type here to filter people"; "Hours Threshold" with a dropdown menu set to "1/4"; and "Receive Notifications" with a dropdown menu set to "No".

Example - Setting Notifications for New POS Data Arrivals

One of the most common uses for notifications is often to be made aware when new POS data has become available for a given retailer. Below is a quick walk-through in how to get this done.

Step 1 - Click on User Settings. In the top right corner or the bottom left you will see icons that resemble three gears. A screenshot is shown below. Click on this to access user options



Step 2 - Locate and click on the "Manage Notifications" button as shown below:



Step 3 - Locate and click on the notification in "Data Flow" category for "New POS Data is Ready". A screenshot is shown below. You will choose your retailer, then select "Yes" to receive the notification, then we suggest you also select "Yes" to receive emails so that you will receive the notification via email. Click "Save Options". If you have multiple retail accounts you'd prefer to receive notifications you can repeat this process for each relevant retailer.

